

SHRM 2017 Talent Management Conference & Exposition

Monday, April 24, 2017

The Art of the Interview

Presenter: Carol Quinn

Number of Attendees: 304

Number of Responses: 64

Note: A rating of 3.8 or better is an acceptable score.

Rating Scale: 5 = Excellent; 4 = Very Good; 3 = Good; 2 = Fair; 1 = Poor

Item Rated	Your Average	Overall Average of All Sessions
Platform Skills: Carol Quinn (1)	4.29	4.0
Quality of Program Content	4.29	3.9
Relevance to Job	4.29	3.9
Applicability of Content to Professional Development	4.29	3.8

COMMENTS:

As someone who has been in recruiting 20 years, I hesitated to go as title sounded entry level, but the content was relevant & applicable no matter how long you've been in the business. Would have liked to receive more info on the actual "how to do a motivational based interview" so had to buy her book to get more detail

Carol was very passionate about her perspectives...she was thought provoking...

Good topics and engaging. Learned a lot.

Great information and did a great job engaging the audience.

Great session! The information Carol provided was very relevant to my career.

Great way to re-think how I am interviewing candidates and ensure I am not offering "leading" questions. Very helpful.

My biggest frustration was that she provided you with all of the reasons why her interviewing techniques are the way you need to go.. but to learn more you had to buy her book or pay to attend a training session. She spent most of the time telling us why behavior based interviewing isn't as effective when she could have spent more time actually teaching people how her approach is better.

I think this was the best session that I attended. It made me feel like I now have an area of HR that I want to dig into more. I am ordering Carol's book and feel like I may have an HR area that I could pursue if afforded the opportunity.

Ironic, she spoke quite a bit about the lack of value of Behavioral interviewing and I signed up for 2 day session of BI by SHRM post conference.

only concern was MBI is only from her book, would have liked to see something more validated.

The speaker really talked down Behavioral interviewing. She also really pushed her own book.

This seemed like a sales pitch. She talked about the need to move to this different style of interviewing and really "sold" it, but then kept saying that there wasn't time to go through the whole model/ program. There were a few examples here and there, but it felt like one long infomercial.

Unfortunately, did not learn much from this particular session.

Very knowledgeable with interesting content.